Payment Card Industry (PCI)
Data Security Standard

Attestation of Compliance for Onsite Assessments – Service Providers

Version 3.2.1

Revision 2

September 2022

Document Changes

Date	Version	Description
September 2022	3.2.1 Revision 2	Updated to reflect the inclusion of UnionPay as a Participating Payment Brand.

Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS).* Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

Part 1. Service Provider and Qualified Security Assessor Information					
Part 1a. Service Provider Organization Information					
Company Name:	Monetra Technologies, LLC		DBA (doing business as):		
Contact Name:	Andy Brittingham		Title:	Senior Systems and Network Engineer	
Telephone:	800-650-9787		E-mail:	abrittingham@monetra.com	
Business Address:	9310 Old Kings Rd. South Unit 1401		City:	Jacksonville	
State/Province:	FL	Country:	USA	Zip:	32257
URL:	www.transafe.com				

Part 1b. Qualified Security Assessor Company Information (if applicable)					
Company Name:	MegaplanIT Holdings, LLC				
Lead QSA Contact Name:	Jennifer Boyd		Title:	Principal Security Consultant	
Telephone:	800-891-1634 ext. 106		E-mail:	jboyd@megaplanit.com	
Business Address:	18700 N Hayden Rd, Suite 340		City:	Scottsdale	
State/Province:	AZ	Country:	USA	Zip:	85255
URL:	https://www.megaplanit.com				

Part 2. Executive Summary

Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) assessed:	TranSafe hosted version of Monetra Payment Gateway	
Type of service(s) assessed:		
Hosting Provider: ☐ Applications / software ☐ Hardware ☒ Infrastructure / Network ☐ Physical space (co-location) ☐ Storage ☐ Web ☐ Security services ☐ 3-D Secure Hosting Provider ☐ Shared Hosting Provider ☐ Other Hosting (specify): Monetra provides cloud hosting services for their parent company.	**Managed Services (specify):** ☐ Systems security services ☐ IT support ☐ Physical security ☐ Terminal Management System ☐ Other services (specify):	**Payment Processing:** ☐ POS / card present ☐ Internet / e-commerce ☐ MOTO / Call Center ☐ ATM ☐ Other processing (specify):
☐ Account Management	☐ Fraud and Chargeback	☒ Payment Gateway/Switch
☐ Back-Office Services	☐ Issuer Processing	☐ Prepaid Services
☐ Billing Management	☐ Loyalty Programs	☐ Records Management
☐ Clearing and Settlement	☐ Merchant Services	☐ Tax/Government Payments
☐ Network Provider		
☐ Others (specify):		

***Note**: These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others." If you're unsure whether a category could apply to your service, consult with the applicable payment brand.*

Part 2a. Scope Verification *(continued)*			
Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):			
Name of service(s) not assessed:	N/A - All services were assessed.		
Type of service(s) not assessed:			
Hosting Provider: ☐ Applications / software ☐ Hardware ☐ Infrastructure / Network ☐ Physical space (co-location) ☐ Storage ☐ Web ☐ Security services ☐ 3-D Secure Hosting Provider ☐ Shared Hosting Provider ☐ Other Hosting (specify):	**Managed Services (specify):** ☐ Systems security services ☐ IT support ☐ Physical security ☐ Terminal Management System ☐ Other services (specify):	**Payment Processing:** ☐ POS / card present ☐ Internet / e-commerce ☐ MOTO / Call Center ☐ ATM ☐ Other processing (specify):	
☐ Account Management	☐ Fraud and Chargeback	☐ Payment Gateway/Switch	
☐ Back-Office Services	☐ Issuer Processing	☐ Prepaid Services	
☐ Billing Management	☐ Loyalty Programs	☐ Records Management	
☐ Clearing and Settlement	☐ Merchant Services	☐ Tax/Government Payments	
☐ Network Provider			
☐ Others (specify):			
Provide a brief explanation why any checked services were not included in the assessment:			

Part 2b. Description of Payment Card Business	
Describe how and in what capacity your business stores, processes, and/or transmits cardholder data.	Cardholder Data comes through TranSafe, hits the Monetra firewall, then goes to the Monetra server. From there, CHD is sent to the processor and to Monetra's Percona database. Data is encrypted with AES 256 and keys are managed through Gemalto HSMs. Monetra supports all payment channels, including card-present, mail order, and Ecommerce. All payment channels originate from the merchant. Monetra only provides the API to the merchants to use for payment acceptance.
Describe how and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data.	As a service provider, Monetra stores and transmits cardholder data on behalf of their customers.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility:	Number of facilities of this type	Location(s) of facility (city, country):
Example: Retail outlets	*3*	*Boston, MA, USA*
Monetra corporate office server room	1	Jacksonville, FL
Third party data center	1	Jacksonville, FL
Third party data center	1	Atlanta, GA
Third party data center	1	Charlotte, GA

Part 2d. Payment Applications

Does the organization use one or more Payment Applications? ☒ Yes ☐ No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
Monetra	8.y.z	Monetra Technologies, LLC	☒ Yes ☐ No	10/28/2022
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	

Part 2e. Description of Environment

Provide a ***high-level*** description of the environment covered by this assessment. *For example:* • *Connections into and out of the cardholder data environment (CDE).* • *Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.*	With the PA-DSS standard being retired, Monetra v9.0.0 has undergone a PCI SSF assessment and is a validated payment software with an expiry date of October 1, 2025. The assessment focused on payment channels and business functions that consist of Monetra's ability to receive and transmit cardholder data on behalf of their customers. The assessment focused on technologies such as internal network segments, DMZ segments, VPN connections to the cardholder environment, TranSafe API, networking equipment, servers, and connections to third-parties where cardholder data is transmitted and processed.

Does your business use network segmentation to affect the scope of your PCI DSS environment? *(Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)*	☒ Yes ☐ No

Part 2f. Third-Party Service Providers	
Does your company have a relationship with a Qualified Integrator & Reseller (QIR) for the purpose of the services being validated?	☐ Yes ☒ No

If Yes:	
Name of QIR Company:	N/A
QIR Individual Name:	N/A
Description of services provided by QIR:	N/A

Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated?	☒ Yes ☐ No

If Yes:

Name of service provider:	**Description of services provided:**
Cologix, Inc	Third party data center
Digital Realty Trust, L.P.	Third party data center
EVODC, LLC	Third party data center

Note: *Requirement 12.8 applies to all entities in this list.*

Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- **Full** – The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as "Not Tested" or "Not Applicable" in the ROC.
- **Partial** – One or more sub-requirements of that requirement were marked as "Not Tested" or "Not Applicable" in the ROC.
- **None** – All sub-requirements of that requirement were marked as "Not Tested" and/or "Not Applicable" in the ROC.

For all requirements identified as either "Partial" or "None," provide details in the "Justification for Approach" column, including:

- Details of specific sub-requirements that were marked as either "Not Tested" and/or "Not Applicable" in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

Note: *One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.*

Name of Service Assessed:	TranSafe hosted version of Monetra Payment Gateway

PCI DSS Requirement	Details of Requirements Assessed			
	Full	**Partial**	**None**	**Justification for Approach** (Required for all "Partial" and "None" responses. Identify which sub-requirements were not tested and the reason.)
Requirement 1:	☒	☐	☐	
Requirement 2:	☐	☒	☐	**2.1.1 - There are no wireless technologies connected to the CDE.** **2.2.3 - There are no insecure ports, services, or protocols in use.** **2.6 - Monetra is not a Shared Hosting Provider.**
Requirement 3:	☐	☒	☐	**3.4.1 - Full disk encryption is not used as the primary means of securing cardholder data.** **3.6.a - Monetra does not share keys with their customers.** **3.6.6 - Manual clear-text crytographic key-management operations are not used.**
Requirement 4:	☐	☒	☐	**4.1.1 - Monetra does not have any wireless networks transmitting or connected to the cardholder data environment.**
Requirement 5:	☐	☒	☐	**5.1-5.1.1, 5.2-5.3.c - Monetra servers are Linux/CentOS and administrator laptops are MacBooks, which are not commonly affected by malicious software.**
Requirement 6:	☐	☒	☐	**6.4.6 - No significant changes have occurred.**
Requirement 7:	☒	☐	☐	

Requirement 8:	☐	☒	☐	**8.1.5 - Monetra does not allow third parties access to their environment.** **8.5.1 - Monetra does not have remote access to customer premises.**
Requirement 9:	☐	☒	☐	**9.6.2 - 9.7 - Backup disks are not sent outside of the corporate server room where the backup server resides.** **9.9-9.9.3 - Monetra does not have any devices in their environment that capture payment card data.**
Requirement 10:	☒	☒	☐	
Requirement 11:	☐	☒	☐	**11.1.1 - There are no authorized wireless devices in corporate server room or the third-party data centers.** **11.2.3 - No significant changes occurred that required additional scans.**
Requirement 12:	☒	☐	☐	
Appendix A1:	☐	☐	☐	**N/A**
Appendix A2:	☐	☐	☐	**N/A**

Section 2: Report on Compliance

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

The assessment documented in this attestation and in the ROC was completed on:	*August 28, 2023*	
Have compensating controls been used to meet any requirement in the ROC?	☐ Yes	☒ No
Were any requirements in the ROC identified as being not applicable (N/A)?	☒ Yes	☐ No
Were any requirements not tested?	☐ Yes	☒ No
Were any requirements in the ROC unable to be met due to a legal constraint?	☐ Yes	☒ No

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the ROC dated *August 28, 2023.*

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (***check one):***

☒	**Compliant:** All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall **COMPLIANT** rating; thereby *Monetra Technologies, LLC* has demonstrated full compliance with the PCI DSS.
☐	**Non-Compliant:** Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall **NON-COMPLIANT** rating, thereby *(Service Provider Company Name)* has not demonstrated full compliance with the PCI DSS. **Target Date** for Compliance: An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. *Check with the payment brand(s) before completing Part 4.*
☐	**Compliant but with Legal exception:** One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand. *If checked, complete the following:*

Affected Requirement	Details of how legal constraint prevents requirement being met

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

(Check all that apply)

☒	The ROC was completed according to the *PCI DSS Requirements and Security Assessment Procedures*, Version *3.2.1*, and was completed according to the instructions therein.
☒	All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects.
☒	I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
☒	I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
☒	If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

Part 3a. Acknowledgement of Status (continued)	
☒	No evidence of full track data[1], CAV2, CVC2, CVN2, CVV2, or CID data[2], or PIN data[3] storage after transaction authorization was found on ANY system reviewed during this assessment.
☒	ASV scans are being completed by the PCI SSC Approved Scanning Vendor *Sectigo Limited,*

Part 3b. Service Provider Attestation

DocuSigned by:
Brad House
AD262145332C484...

Signature of Service Provider Executive Officer ↑	*Date:* 8/28/2023
Service Provider Executive Officer Name: **Brad House**	*Title:* **CIO**

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:	*The QSA conducted the Level 1 Service Provider assessment and drafted the ROC and AOC.*

DocuSigned by:
Jennifer Boyd
2A128F57826A4E1...

Signature of Duly Authorized Officer of QSA Company ↑	*Date:* 8/28/2023
Duly Authorized Officer Name: Jennifer Boyd	*QSA Company:* MegaplanIT Holdings, LLC

Part 3d. Internal Security Assessor (ISA) Involvement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed:	*N/A*

[1] Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

[2] The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

[3] Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.

Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with the applicable payment brand(s) before completing Part 4.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements *(Select One)*		Remediation Date and Actions (If "NO" selected for any Requirement)
		YES	NO	
1	Install and maintain a firewall configuration to protect cardholder data	☒	☐	
2	Do not use vendor-supplied defaults for system passwords and other security parameters	☒	☐	
3	Protect stored cardholder data	☒	☐	
4	Encrypt transmission of cardholder data across open, public networks	☒	☐	
5	Protect all systems against malware and regularly update anti-virus software or programs	☒	☐	
6	Develop and maintain secure systems and applications	☒	☐	
7	Restrict access to cardholder data by business need to know	☒	☐	
8	Identify and authenticate access to system components	☒	☐	
9	Restrict physical access to cardholder data	☒	☐	
10	Track and monitor all access to network resources and cardholder data	☒	☐	
11	Regularly test security systems and processes	☒	☐	
12	Maintain a policy that addresses information security for all personnel	☒	☐	
Appendix A1	Additional PCI DSS Requirements for Shared Hosting Providers	☐	☐	N/A
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card-Present POS POI Terminal Connections	☐	☐	N/A